

Chargeback Credit Memo Request Form

Date: 6/14/2019 Chargeback Case #: CB1901524

Credit Memo Amount: \$212.48

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4695717-1QVAR 4695718-1QVAR
4695720-1QVAR 4695799- Cust. PO #: 6596092C 6608111R 5530639K 6608103R

Check #: 2201162 Invoice #: _____

AR Ref #: 12145409

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: VALID - Per the POD the shipment is 8 cartons short. CB valid for 8 carton shortages
PO 6608103R short 4 cartons
PO 5530639K short 3 cartons
PO 6608111R short 1 carton

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____