

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901523

Credit Memo Amount: \$230.00

Customer ID: AMAZONDS Customer Name: Amazon.com Drop Ship

Chargeback Ref #: 1083666913VCBSINV Cust. PO #: See Attachment

Check #: 99633616 Invoice #: _____

AR Ref #: 76646

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: LGT Division Name: Lighting(80)

Violation Description: Compliance-Misc

Detailed Description: Direct Fulfillment cancellation rate, Issues total: 23

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: dispute denied - we have no other solution to get a reversal on this after multiple attempts of dispute - request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____