

# Chargeback Credit Memo Request Form

Date: 6/6/2019 Chargeback Case #: CB1901508

Credit Memo Amount: \$569.06

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS161829361/CS163478052/CS163305865/CS165142391 Cust. PO #: CS161829361/CS163478052/CS163305865/CS165142391

Check #: 2172826 Invoice #: \_\_\_\_\_

AR Ref #: 76611

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Dung (David) Pham

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_