

Chargeback Credit Memo Request Form

Date: 6/6/2019 Chargeback Case #: CB1901506

Credit Memo Amount: \$813.37

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS157572344-CS164200139 Cust. PO #: see attached

Check #: 2172826 Invoice #: _____

AR Ref #: 12145640

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Rebecca Deng, Yinghua Gu

Responsible Party: US Production

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____