

Lvl 1



An email with the following information was sent to edi@jlahome.com on 4/22/2019.

Attachments:



[94458-19163_123182_1.pdf](#)



[94458-19163_03.pdf](#)



[94458-19163_04.pdf](#)

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= JCPenney GS1-128 Label Defect Notification =
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As a supplier to JCPenney, your company is required to follow the GS1-128 SHIPPING CONTAINER LABEL SPECIFICATIONS outlined on the JCPenney supplier website: <https://vendor.jcpenney.com/wps/myportal/>

Recently, your company made a shipment to JCPenney, which did not comply with these guidelines. Consequently, expense offset charges were accessed. The details of this shipment are shown below.

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Shipment Detail
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Defect Notification Reference # : 94458-19163
Supplier Name : E&E Co.
SupplierID : 123182
ShipPoint Zipcode : 200127
PO : 03896074
SUB : 743
Bill of Lading : 568200661
Store: 94680
Facilty Reporting : 94458
Date Received: 4/22/2019
Number of Cartons in Error: 86
Carton Expense Offset: \$45 + 86 @ \$7.50 per carton = \$690

A sample label from the above noted shipment has been reviewed by Bar Code Graphics, Inc. The following is a summary of the defects identified on this label, along with recommended corrective actions:

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Defect Summary Detail
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Issue # 1
Format : Retail
Zone : G
Issue : Mark For barcode is missing Function Code 1 character.

Requirement Link : <http://www.gs1-128.info/gs1-128-barcodes/>
 Resolution : JCPenney requires the Mark For barcode to be formatted using GS1-128 (UCC/EAN-128) symbology, which uses special formatting characters encoded at the beginning of the barcode. The Mark For barcode must be formatted with a START CODE C followed by a FUNCTION CODE 1 character.

Issue # 2

Format : Retail

Zone : G

Issue : Mark For barcode has inadequate right quiet zone.

Requirement Link : <https://vendor.jcpenney.com/wps/portal/Login/Shipping>

Resolution : Quiet Zones are the uninterrupted white space to the left and right of a barcode. Quiet Zones must be at least 0.25" to the left and right of the barcode symbol.

Issue # 3

Format : Retail

Zone : All

Issue : Barcodes cannot be scanned due to abrasion.

Requirement Link : <https://vendor.jcpenney.com/wps/portal/Login/Shipping>

Resolution : GS1-128 Shipping Labels must be scannable and compliant throughout the JCPenney supply chain. Review placement and packing practices to ensure labels are not subjected to excessive abrasion. Likewise, label stock must be suited for use on shipping cartons and must not smudge, fade, or degrade during transit.

Issue # 4

Format : Retail

Zone : I

Issue : SSCC-18 barcode could not be read due to ribbon crease.

Requirement Link : <https://vendor.jcpenney.com/wps/portal/Login/Shipping>

Resolution : This is a hardware/maintenance related defect. An improperly loaded ribbon in a thermal printer will cause recurring diagonal white voids in the label.

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For technical assistance or clarification regarding bar code or labeling issues, e-mail us at test@barcode-us.com. Please indicate the above Notification Reference on all correspondence regarding this matter.

www.barcode-us.com www.tradingpartner.info

The most recent Ship Point Certification Test Date for this Supplier occurred on: 7/14/2015