

Chargeback Credit Memo Request Form

Date: 6/14/2019 Chargeback Case #: CB1901504

Credit Memo Amount: \$825.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3304398-COMP Cust. PO #: _____

Check #: 2201111 Invoice #: _____

AR Ref #: 12145216

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Barcode Label Compliance

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: VALID PER DON: GS-128 labels did not scan due to smearing and creasing in carton and label. JCP provided sample label

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____