

Chargeback Credit Memo Request Form

Date: 6/7/2019 Chargeback Case #: CB1901497

Credit Memo Amount: \$277.83

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS161779598 Cust. PO #: CS161779598

Check #: 2172826 Invoice #: _____

AR Ref #: 12145610

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: mis-ship/missing parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: VALIDATED PER YING:Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____