

# Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901496

Credit Memo Amount: \$50.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3313432-COMP Cust. PO #: 47537343

Check #: 2201111 Invoice #: \_\_\_\_\_

AR Ref #: 12145212

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing/Invalid TMS Load ID on ASN

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. Incorrect load ID used on shipment.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_