

# Chargeback Credit Memo Request Form

Date: 1/2/2020 Chargeback Case #: CB1901491

Credit Memo Amount: \$10.00

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3313086-COMP Cust. PO #: 5345541K

Check #: 2201111 Invoice #: \_\_\_\_\_

AR Ref #: 12145224

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Jeanne Zeng, Yao Jichun

Responsible Party: China Logistic

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_