

Chargeback Credit Memo Request Form

Date: 8/6/2019 Chargeback Case #: CB1901489

Credit Memo Amount: \$20.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3303417-COMP 3312477-COMP Cust. PO #: 05638564K 05657408K

Check #: 2201111 Invoice #: _____

AR Ref #: 12145200

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: ASN Carrier Does Not Match 754 Carrier

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. Carrier should have been listed as Unyson not USF Reddaway.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____