

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901481

Credit Memo Amount: \$544.42

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29526977 Cust. PO #: 1249462

Check #: 1778553 Invoice #: 29526977

AR Ref #: 12145614

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: DM-ST-DISTRIBUTION EXPENSE OFFSET

Investigator: Wendy Yang

Responsible Party: Warehouse-WD2

Note: Macy's paid us back \$67.58 and denied the rest as per provided picture proof, some labels were damaged and scuffed and not able to scan

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____