

Chargeback Credit Memo Request Form

Date: 7/15/2019 Chargeback Case #: CB1901478

Credit Memo Amount: \$893.78

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R454804487SHTG/R469903038SHTG/R563079541SHTG/R9625 Cust. PO #: 12130979/12130982/12130977/12130980

Check #: 210846 Invoice #: _____

AR Ref #: 12145547

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Zhu Yanping

Responsible Party: China Production

Note: kohl's paid us back \$451.53 denied the rest.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____