

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1901457

Credit Memo Amount: \$113.40

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R048889265SHTG/R681164445SHTG/R062365152SHTG Cust. PO #: 12123373/12123387/12123395

Check #: 210010 Invoice #: _____

AR Ref #: 12145071

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied, we have no other evidence to re-challenge a shortage

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____