

Chargeback Credit Memo Request Form

Date: 6/28/2019 Chargeback Case #: CB1901456

Credit Memo Amount: \$900.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 8951475/1477/1479 Cust. PO #: 12096012

Check #: 210010 Invoice #: _____

AR Ref #: 12145079

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Failure to have Landed containers for non-sets released and available for pickup by PO start ship date

Investigator: Jeanne Zeng, Yao Jichun

Responsible Party: Overseas Factory

Note: VALID - Facotry did not ship this order in time and we did not get extension from Kohl's for this order. so we charged back to Facotry for this extra charge. CLAIM #CKLP-190060

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____