Chargeback Credit Memo Request Form

Date:	6/13/2019	Chargeback Case #:	CB1901451
Credit Memo Amount:	$170.00		
Customer ID:	KOHLPOE	Customer Name:	Kohl's (POE)
Chargeback Ref #:	8953586	Cust. PO #:	12296162
Check #:	209157	Invoice #:	
AR Ref #:	12145522		
Chargeback Reason:	Compliance Violation-E&E US-40080-0000		
Division Code:	ADUL	Division Name:	Adult/Fashion Bedding(10)
Violation Description:	Compliance-Packaging		
Detailed Description:	Failure to comply with external carton requirements causing additional handling.		
Investigator:	Susan Zhao		
Responsible Party:	China Production		
Note:	valid as per kohl's picture evidence some cartons were overstuffed and not able to load properly on conveyor belt		
Requestor's Note:			
Requested by:		Date:	
Approved by:		Date:	