

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901447

Credit Memo Amount: \$200.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 49198970 Cust. PO #: 6143502

Check #: 1774274 Invoice #: _____

AR Ref #: 75926

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: LGT Division Name: Lighting(80)

Violation Description: Short Shipment

Detailed Description: POD W STREET ADDRESS REQUIRED

Investigator: April Huang,Dung (David) Pham,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____