

# Chargeback Credit Memo Request Form

Date: 5/31/2019 Chargeback Case #: CB1901436

Credit Memo Amount: \$11.59

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS157512248 Cust. PO #: CS157512248

Check #: 2154730 Invoice #: \_\_\_\_\_

AR Ref #: 75940

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Not a Compliance Issue

Detailed Description: Tried and True Overcharge

Investigator: Yinghua Gu

Responsible Party: US Production

Note: per Roger these are valid credits as per Hellen's approval: free orders on items that we approved up to a approved quantity

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_