

Chargeback Credit Memo Request Form

Date: 6/5/2019 Chargeback Case #: CB1901428

Credit Memo Amount: \$214.25

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS160296128/CA160674714/CS160762713 Cust. PO #: CS160296128/CA160674714/CS160762713

Check #: 2148027 Invoice #: _____

AR Ref #: 12145514

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: VALIDATED BY ROGER AND YING: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____