

# Chargeback Credit Memo Request Form

Date: 6/5/2019 Chargeback Case #: CB1901426

Credit Memo Amount: \$162.56

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS158743911/CA160243564/CA160683898 Cust. PO #: CS158743911/CA160243564/CA160683898

Check #: 2148027 Invoice #: \_\_\_\_\_

AR Ref #: 75769

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Mis Information  
Mis-shipped

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_