

Chargeback Credit Memo Request Form

Date: 6/3/2019 Chargeback Case #: CB1901412

Credit Memo Amount: \$142.38

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS160352093/CS160161981 Cust. PO #: CS160352093/CS160161981

Check #: 2148027 Invoice #: _____

AR Ref #: 75771

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Dung (David) Pham

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, tracking showed no movement, can't prove package ever left WH

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____