

Chargeback Credit Memo Request Form

Date: 6/20/2019 Chargeback Case #: CB1901408

Credit Memo Amount: \$3,600.00

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: 'F009360307441 'F009360307442 Cust. PO #: 009360307441 009360307442

Check #: 001 00056399012019 Invoice #: _____

AR Ref #: 12145104

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Freight

Detailed Description: FREIGHT

Investigator: KC Jang

Responsible Party: China Production

Note: valid - per KC due to the compression bags expanded inside Gaylord, Costco couldn't unload. The trucking company had to send the load to the re-work facility to split it into two trailers and redeliver them to the Costco Depot.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____