

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901405

Credit Memo Amount: \$208.45

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29124349SC Cust. PO #: 35MTBZOS

Check #: 99311133 Invoice #: 29124349

AR Ref #: 76272

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____