

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901401

Credit Memo Amount: \$403.17

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28935399SC- 29069819SC Cust. PO #: 7U2W8MCU 8I3BR3QJ

Check #: 98294775 Invoice #: 28935399 29069819

AR Ref #: 76108 76110

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____