

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901400

Credit Memo Amount: \$2,174.44

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28907889SC Cust. PO #: 4EYLVLPX

Check #: 98288034 Invoice #: 28907889

AR Ref #: 76089

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon only paid us back \$176.32 after disputing this 2 times. They refused to pay us back as they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____