

# Chargeback Credit Memo Request Form

Date: 8/2/2019 Chargeback Case #: CB1901393

Credit Memo Amount: \$831.43

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 4698327 4698750 4702963 Cust. PO #: 1363505 1381875 1363637

Check #: 1776681 Invoice #: 4698327 4698750 4702963

AR Ref #: 12145363

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV4

Note: Macy's paid us back \$165.38 and denied the rest as they did not locate the remaining shortage items. We have no other evidence to re-challenge. Over 6 months old.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_