

# Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1901390

Credit Memo Amount: \$33.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4709761 4710031 Cust. PO #: 4529351 4523389

Check #: 1776681 Invoice #: 4709761 4710031

AR Ref #: 12145326

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_