

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901389

Credit Memo Amount: \$952.36

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28909914SC 28913269SC 28913954SC 28916744SC Cust. PO #: 72RDYQ1R 71OM4ADI 86GVN84N 7T3UWVFR

Check #: 97323525 Invoice #: 28909914 28913269 28913954 28916744

AR Ref #: 74684

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_