

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901387

Credit Memo Amount: \$250.00

Customer ID: DOLGEN-DI Customer Name: DOLLAR GENERAL CORP. (DI)

Chargeback Ref #: Q1905130831 Cust. PO #: 170PM8

Check #: 936026 Invoice #: 4646275

AR Ref #: 12145274

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: SHORT QUANTITY  
ORDERED 220 UNITS RECEIVED 88 UNITS

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Disputed in May 2019 and it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_