

# Chargeback Credit Memo Request Form

Date: 6/10/2019 Chargeback Case #: CB1901385

Credit Memo Amount: \$256.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28932587SC 28937327SC Cust. PO #: 8OPDFUYL 3GYT3JG

Check #: 97371051 Invoice #: 28932587 28937327

AR Ref #: 74699

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_