

# Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1901384

Credit Memo Amount: \$804.68

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28937830SC Cust. PO #: 3GYT3JG

Check #: 97371051 Invoice #: 28937830

AR Ref #: 74699

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_