

# Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1901376

Credit Memo Amount: \$505.00

Customer ID: STEIN Customer Name: Stein Mart

Chargeback Ref #: RC1650654 RC1650655 Cust. PO #: 106011

Check #: 32485 Invoice #: \_\_\_\_\_

AR Ref #: 12145025

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Mis-shipment

Detailed Description: Actual SKU qty less than ASN qty

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: passed 30 days dispute window and cannot dispute this on Stein's portal

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_