

Chargeback Credit Memo Request Form

Date: 6/3/2019 Chargeback Case #: CB1901373

Credit Memo Amount: \$540.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 248384139 - 251226360 Cust. PO #: See Attachment

Check #: 54852 57462 57660 60188 Invoice #: _____

AR Ref #: 74938 75409 75756 76115

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: 27 Short Ship Charges

Investigator: April Huang,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____