

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901362

Credit Memo Amount: \$104.50

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29006391SC Cust. PO #: 7ABLI47V

Check #: 97986636 Invoice #: 29006391

AR Ref #: 75720

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 29006391

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_