

Chargeback Credit Memo Request Form

Date: 8/13/2019 Chargeback Case #: CB1901360

Credit Memo Amount: \$382.53

Customer ID: BL Customer Name: Big Lots, Inc.

Chargeback Ref #: BLSLDP000963 BLSLLP000482 Cust. PO #: 88659300 88659353 88659440
BLSLDP000959

Check #: EFT043019 Invoice #: _____

AR Ref #: 12143653

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Freight

Detailed Description: Light load charge
late documents

Investigator: Becky Ni

Responsible Party: China Logistic

Note: We attempted to dispute the late document charge but dispute has been denied by Big Lots. We have no other evidence to re-challenge since we are at fault and dispute has been denied.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____