

Chargeback Credit Memo Request Form

Date: 10/1/2019 Chargeback Case #: CB1901358

Credit Memo Amount: \$120.71

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 26768548SC 26777756SC Cust. PO #: _____

Check #: 83267483 Invoice #: 26768548 26777756

AR Ref #: 63896

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Joe Lin,Sydni Kreis

Responsible Party: Reclaim to Customer

Note: DISPUTE DENIED BY AMAZON, THEY HAVE NOT IDENTIFIED THE RECEIPT OF SHORTAGE ITEM AND WE DO NOT HAVE OTHER EVIDENCE TO RE-CHALLENGE. REQUEST CREDIT TO CLOSE.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____