

Chargeback Credit Memo Request Form

Date: 10/1/2019 Chargeback Case #: CB1901357

Credit Memo Amount: \$102.98

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 26786130SCRSCRSC Cust. PO #: 21PU4GKQ

Check #: 97896330 Invoice #: 26786130

AR Ref #: 63905

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 26786130SCRSCR

Investigator: Joe Lin,Sydni Kreis

Responsible Party: Reclaim to Customer

Note: DISPUTE DENIED BY AMAZON, THEY HAVE NOT IDENTIFIED THE RECEIPT OF SHORTAGE ITEM AND WE DO NOT HAVE OTHER EVIDENCE TO RE-CHALLENGE. REQUEST CREDIT TO CLOSE.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____