

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1901355

Credit Memo Amount: \$860.04

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29006353SC 29006413SC 29028285SC Cust. PO #: 76M3AVHR 37YS222Z 3KGVNXBX

Check #: 97896330 Invoice #: 29006353 29006413 29028285

AR Ref #: 75624

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____