

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901354

Credit Memo Amount: \$517.14

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29005458SC 29006412SC 29016420SC Cust. PO #: 3VKGALGJ 37YS222Z 1K1OFM6N

Check #: 97896330 Invoice #: 29005458 29006412 29016420

AR Ref #: 75624

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____