

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901348

Credit Memo Amount: \$316.09

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28972801SC Cust. PO #: 4S8JWM4P

Check #: 97664752 Invoice #: 28972801

AR Ref #: 75443

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_