

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1901345

Credit Memo Amount: \$1,030.68

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28950645SC 28954331SC Cust. PO #: 8EOGW9DL 8BLBXXAI

Check #: 97562215 Invoice #: 28950645 28954331

AR Ref #: 75088

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____