

# Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1901340

Credit Memo Amount: \$552.00

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4690261 Cust. PO #: 51294

Check #: 3069911 Invoice #: 4690261

AR Ref #: 12144860

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: Item invoiced/Not received (shortage)

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Kroger, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Deduction from May 2019 - Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_