

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB1901339

Credit Memo Amount: \$2,146.99

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4690261 Cust. PO #: 51294

Check #: 3069911 Invoice #: 4690261

AR Ref #: 12144860

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Not a Compliance Issue

Detailed Description: Promo Cost difference (List Cost)

Investigator: Becky Ni

Responsible Party: China Production

Note: Becky/Keith have sent numerous request to FM to request waiver on the price claim but FM never respond or pay us back. Due to the age of this chargeback (it was deducted from 5/17/2019) and has been over 1 year old, we have exhausted all possible option to get a waiver so we have to close it now.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____