

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901337

Credit Memo Amount: \$105.35

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 4697345 Cust. PO #: 1327986

Check #: 1774274 Invoice #: 4697345

AR Ref #: 12144908

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____