

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB1901336

Credit Memo Amount: \$1,084.15

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 4698278 4702444 Cust. PO #: 1328019 1381259

Check #: 1774274 Invoice #: 4698278 4702444

AR Ref #: 12144908

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV4

Note: Deducted in 5/20/2019 and over 1 year old. After numerous follow up Macy's never respond and pay us back. request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____