

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901333

Credit Memo Amount: \$500.00

Customer ID: GARDENRART Customer Name: GARDEN RIDGE DI (ART)

Chargeback Ref #: AI-31006 Cust. PO #: 1700911

Check #: ACH051719 Invoice #: _____

AR Ref #: 12144858

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Late Routing - There was no substantiating documentation attached to the email, such as email from the forwarder requesting the re-book.

Investigator: Linda Zhang,Miya Wan

Responsible Party: China Production

Note: dispute denied as per At Home routing was not submitted on time and we have no other evidence to re-challenge. Deduction from May 2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____