

# Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901328

Credit Memo Amount: \$500.00

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0085954 Cust. PO #: 96970169

Check #: 7140197 Invoice #: \_\_\_\_\_

AR Ref #: 12144412

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Late shipment

Investigator: Sandy Yang

Responsible Party: Warehouse-WOD

Note: Per Mike: Chargeback validated. Pick up was scheduled for 03/26/19. Cancel date was 03/27/19. Carrier did not pick up until 03/28/19. Shipping within ship window has been clarified with order processing coordinator to prevent future occurrences of this violation

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_