

Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901327

Credit Memo Amount: \$500.00

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0085953 Cust. PO #: 96970168

Check #: 7140197 Invoice #: _____

AR Ref #: 12144414

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: N/A Division Name: Not Applicable(00)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Late shipment

Investigator: Sandy Yang

Responsible Party: Warehouse-WOD

Note: per Mike: chargeback validated. Cancel date was 02/18/19 but pick-up was scheduled for 02/19/19 and pick up did not occur until 02/20/19. Shipping within ship window has been clarified with order processing coordinator to prevent future occurrences of this violation

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____