

# Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901326

Credit Memo Amount: \$500.00

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0086124 Cust. PO #: 96394945

Check #: 7180092 7200027 Invoice #: \_\_\_\_\_

AR Ref #: 12144402 12144400

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Early Shipment

Investigator: Sandy Yang

Responsible Party: Warehouse-WOD

Note: Per Mike: Chargeback validated. Ship window began on 04/15/19. Order was shipped on 04/12/19. Shipping within ship window has been clarified with order processing coordinator to prevent future occurrences of this violation.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_