

Chargeback Credit Memo Request Form

Date: 4/20/2020 Chargeback Case #: CB1901317

Credit Memo Amount: \$84.70

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 33286663-COMP 3295455-COMP Cust. PO #: 5345541K 5373980K 6442032R 6467328R

Check #: 2201057 Invoice #: _____

AR Ref #: 12144389

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Jeanne Zeng, Yao Jichun

Responsible Party: China Production

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____