

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901311

Credit Memo Amount: \$100.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3286624-COMP Cust. PO #: 6614770C

Check #: 2201057 Invoice #: _____

AR Ref #: 12144381

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Mis-shipment

Detailed Description: Content Label Incorrect

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: dispute denied - over 6 months old and we have no other evidence to re-challenge a mis-ship

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____